| Contract ID:                         | EDFSA0900019                             | Reference IDV:                          | GS23F0215K                                       |
|--------------------------------------|--|---|--|
| Modification Number:                 | 37                                       | Transaction Number:                     | 0  |
| Award/IDV Type:                      | DO Delivery Order                        | Action Obligation (\$):                 | \$4,680,000.00                                   |
| Date Signed:                         | Jan 16, 2013                             | Solicitation Date:                      | -  |
| Contracting Agency ID:               | 9100                                     | Contracting Agency:                     | EDUCATION, DEPARTMENT OF                         |
| Contracting Office Name:             | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                               | S  |
| PSC:                                 | R705                                     | PSC Description:                        | SUPPORT- MANAGEMENT: DEBT COLLECTION             |
| NAICS:                               | 523999                                   | NAICS Description:                      | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES    |
| Entity City:                         | MARIETTA                                 | Entity State:                           | GA   |
| Entity ZIP Code:                     | 300678764                                | Additional Reporting Code:              | -  |
| Additional Reporting Description:    | -  | Unique Entity ID:                       | P4J6W6JPTJV6                                     |
| Ultimate Parent Unique<br>Entity ID: | E9ATQTRS7CJ5                             | Ultimate Parent Legal<br>Business Name: | WEST CORPORATION                                 |
| Legal Business Name:                 | WEST ASSET MANAGEMENT,<br>INC.           | CAGE Code:                              | -  |
| Contract ID:                         | EDFSA0900019                             | Reference IDV:                          | GS23F0215K                                       |
| Modification Number:                 | 34                                       | Transaction Number:                     | 0  |
| Award/IDV Type:                      | DO Delivery Order                        | Action Obligation (\$):                 | \$6,829,300.00                                   |
| Date Signed:                         | Nov 27, 2012                             | Solicitation Date:                      | _  |
| Contracting Agency ID:               | 9100                                     | Contracting Agency:                     | EDUCATION, DEPARTMENT OF                         |
| Contracting Office Name:             | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                               | S  |
| PSC:                                 | R705                                     | PSC Description:                        | SUPPORT- MANAGEMENT: DEBT COLLECTION             |
| NAICS:                               | 523999                                   | NAICS Description:                      | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES    |
| Entity City:                         | MARIETTA                                 | Entity State:                           | GA   |
| Entity ZIP Code:                     | 300678764                                | Additional Reporting Code:              | _  |
| Additional Reporting Description:    | -  | Unique Entity ID:                       | P4J6W6JPTJV6                                     |
| Ultimate Parent Unique<br>Entity ID: | E9ATQTRS7CJ5                             | Ultimate Parent Legal<br>Business Name: | WEST CORPORATION                                 |
| Legal Business Name:                 | WEST ASSET MANAGEMENT, INC.              | CAGE Code:                              | -  |
| Contract ID:                         | EDFSA0900019                             | Reference IDV:                          | GS23F0215K                                       |
| Modification Number:                 | 43                                       | Transaction Number:                     | 0  |
| Award/IDV Type:                      | DO Delivery Order                        | Action Obligation (\$):                 | \$2,000,000.00                                   |
| Date Signed:                         | Jul 23, 2013                             | Solicitation Date:                      | -  |
| Contracting Agency ID:               | 9100                                     | Contracting Agency:                     | EDUCATION, DEPARTMENT OF                         |
| Contracting Office Name:             | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                               | S  |
| PSC:                                 | R705                                     | PSC Description:                        | SUPPORT- MANAGEMENT: DEBT COLLECTION             |
| NAICS:                               | 523999                                   | NAICS Description:                      | MISCELLANEOUS FINANCIAL<br>INVESTMENT ACTIVITIES |
| Entity City:                         | MARIETTA                                 | Entity State:                           | GA   |
| Entity ZIP Code:                     | 300678764                                | Additional Reporting Code:              | -  |
| Additional Reporting Description:    | -  | Unique Entity ID:                       | P4J6W6JPTJV6                                     |
|                                      | E9ATQTRS7CJ5                             | Ultimate Parent Legal                   | WEST CORPORATION                                 |
| Ultimate Parent Unique<br>Entity ID: |  | Business Name:                          |  |

August 14, 2024 5:53 PM Page 1 of 8

|   | EDFSA0900019  | Reference IDV:  | GS23F0215K  |
|---|---|---|---|
| Modification Number:  | 33  | Transaction Number:   | 0   |
|   | DO Delivery Order   | Action Obligation (\$):   | \$1,380,000.00  |
| Date Signed:  | Nov 8, 2012   | Solicitation Date:  | -   |
| Contracting Agency ID:  | 9100  | Contracting Agency:   | EDUCATION, DEPARTMENT OF  |
| _   | FEDERAL STUDENT AID PROCUREMENT ACTIVITY  | PSC Type:   | S   |
| PSC:  | R705  | PSC Description:  | SUPPORT- MANAGEMENT: DEBT COLLECTION  |
| NAICS:  | 523999  | NAICS Description:  | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES   |
| Entity City:  | MARIETTA  | Entity State:   | GA  |
| Entity ZIP Code:  | 300678764   | Additional Reporting Code:  | -   |
| Additional Reporting Description:   | _   | Unique Entity ID:   | P4J6W6JPTJV6  |
| Ultimate Parent Unique<br>Entity ID:  | E9ATQTRS7CJ5  | Ultimate Parent Legal<br>Business Name:   | WEST CORPORATION  |
|   | WEST ASSET MANAGEMENT, INC.   | CAGE Code:  | -   |
| Contract ID:  | EDFSA0900019  | Reference IDV:  | GS23F0215K  |
| Modification Number:  | 48  | Transaction Number:   | 0   |
| Award/IDV Type:   | DO Delivery Order   | Action Obligation (\$):   | \$0.00  |
| Date Signed:  | Dec 19, 2013  | Solicitation Date:  | -   |
| Contracting Agency ID:  | 9100  | Contracting Agency:   | EDUCATION, DEPARTMENT OF  |
| _   | FEDERAL STUDENT AID PROCUREMENT ACTIVITY  | PSC Type:   | S   |
| PSC:  | R705  | PSC Description:  | SUPPORT- MANAGEMENT: DEBT COLLECTION  |
| NAICS:  | 523999  | NAICS Description:  | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES   |
| Entity City:  | MARIETTA  | Entity State:   | GA  |
| Entity ZIP Code:  | 300678764   | Additional Reporting Code:  | -   |
| Additional Reporting Description:   | -   | Unique Entity ID:   | P4J6W6JPTJV6  |
| Ultimate Parent Unique<br>Entity ID:  | E9ATQTRS7CJ5  | Ultimate Parent Legal<br>Business Name:   | WEST CORPORATION  |
| _   | WEST ASSET MANAGEMENT, INC.   | CAGE Code:  | -   |
|   | EDFSA0900019  | Reference IDV:  | GG0270015**   |
| Contract ID:  |   | 1.020201100 1211  | GS23F0215K  |
| Contract ID: Modification Number:   | 32  | Transaction Number:   | 0   |
| Modification Number:  |   |   |   |
| Modification Number: Award/IDV Type:  | 32  | Transaction Number:   | 0   |
| Modification Number: Award/IDV Type:  | 32<br>DO Delivery Order   | Transaction Number: Action Obligation (\$):   | 0   |
| Modification Number: Award/IDV Type: Date Signed: Contracting Agency ID: Contracting Office Name:   | 32<br>DO Delivery Order<br>Oct 30, 2012   | Transaction Number: Action Obligation (\$): Solicitation Date:  | 0<br>\$786,431.80   |
| Modification Number: Award/IDV Type: Date Signed: Contracting Agency ID: Contracting Office Name:   | 32 DO Delivery Order Oct 30, 2012 9100 FEDERAL STUDENT AID  | Transaction Number: Action Obligation (\$): Solicitation Date: Contracting Agency:  | 0<br>\$786,431.80<br>-<br>EDUCATION, DEPARTMENT OF  |
| Modification Number: Award/IDV Type: Date Signed: Contracting Agency ID: Contracting Office Name:   | DO Delivery Order Oct 30, 2012 9100 FEDERAL STUDENT AID PROCUREMENT ACTIVITY                      | Transaction Number: Action Obligation (\$): Solicitation Date: Contracting Agency: PSC Type:  | 0<br>\$786,431.80<br>-<br>EDUCATION, DEPARTMENT OF<br>S<br>SUPPORT- MANAGEMENT: DEBT  |
| Modification Number: Award/IDV Type: Date Signed: Contracting Agency ID: Contracting Office Name: PSC: NAICS:   | DO Delivery Order Oct 30, 2012 9100 FEDERAL STUDENT AID PROCUREMENT ACTIVITY R705                 | Transaction Number: Action Obligation (\$): Solicitation Date: Contracting Agency: PSC Type: PSC Description:   | 0<br>\$786,431.80<br>-<br>EDUCATION, DEPARTMENT OF<br>S<br>SUPPORT- MANAGEMENT: DEBT<br>COLLECTION<br>MISCELLANEOUS FINANCIAL       |
| Modification Number: Award/IDV Type: Date Signed: Contracting Agency ID: Contracting Office Name: PSC: NAICS:   | DO Delivery Order Oct 30, 2012 9100 FEDERAL STUDENT AID PROCUREMENT ACTIVITY R705 523999          | Transaction Number: Action Obligation (\$): Solicitation Date: Contracting Agency: PSC Type: PSC Description: NAICS Description:  | 0 \$786,431.80 - EDUCATION, DEPARTMENT OF S SUPPORT- MANAGEMENT: DEBT COLLECTION MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES      |
| Modification Number: Award/IDV Type: Date Signed: Contracting Agency ID: Contracting Office Name: PSC: NAICS: Entity City:  | DO Delivery Order Oct 30, 2012 9100 FEDERAL STUDENT AID PROCUREMENT ACTIVITY R705 523999 MARIETTA | Transaction Number: Action Obligation (\$): Solicitation Date: Contracting Agency: PSC Type: PSC Description: NAICS Description: Entity State:                            | 0 \$786,431.80 - EDUCATION, DEPARTMENT OF S SUPPORT- MANAGEMENT: DEBT COLLECTION MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES GA   |
| Modification Number: Award/IDV Type: Date Signed: Contracting Agency ID: Contracting Office Name: PSC: NAICS: Entity City: Entity ZIP Code: Additional Reporting Description: | DO Delivery Order Oct 30, 2012 9100 FEDERAL STUDENT AID PROCUREMENT ACTIVITY R705 523999 MARIETTA | Transaction Number: Action Obligation (\$): Solicitation Date: Contracting Agency: PSC Type: PSC Description: NAICS Description: Entity State: Additional Reporting Code: | 0 \$786,431.80 - EDUCATION, DEPARTMENT OF S SUPPORT- MANAGEMENT: DEBT COLLECTION MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES GA - |

August 14, 2024 5:53 PM Page 2 of 8

| Contract ID:                         | EDFSA0900019                             | Reference IDV:                          | GS23F0215K                                       |
|--------------------------------------|--|---|--|
| Modification Number:                 | 44                                       | Transaction Number:                     | 0  |
| Award/IDV Type:                      | DO Delivery Order                        | Action Obligation (\$):                 | \$5,809,662.62                                   |
| Date Signed:                         | Aug 27, 2013                             | Solicitation Date:                      | -  |
| Contracting Agency ID:               | 9100                                     | Contracting Agency:                     | EDUCATION, DEPARTMENT OF                         |
| Contracting Office Name:             | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                               | S  |
| PSC:                                 | R705                                     | PSC Description:                        | SUPPORT- MANAGEMENT: DEBT COLLECTION             |
| NAICS:                               | 523999                                   | NAICS Description:                      | MISCELLANEOUS FINANCIAL<br>INVESTMENT ACTIVITIES |
| Entity City:                         | MARIETTA                                 | Entity State:                           | GA   |
| Entity ZIP Code:                     | 300678764                                | Additional Reporting Code:              | -  |
| Additional Reporting Description:    | -  | Unique Entity ID:                       | P4J6W6JPTJV6                                     |
| Ultimate Parent Unique<br>Entity ID: | E9ATQTRS7CJ5                             | Ultimate Parent Legal<br>Business Name: | WEST CORPORATION                                 |
| Legal Business Name:                 | WEST ASSET MANAGEMENT, INC.              | CAGE Code:                              | -  |
| Contract ID:                         | EDFSA0900019                             | Reference IDV:                          | GS23F0215K                                       |
| Modification Number:                 | 55                                       | Transaction Number:                     | 0  |
| Award/IDV Type:                      | DO Delivery Order                        | Action Obligation (\$):                 | \$4,628,000.00                                   |
| Date Signed:                         | Jul 31, 2014                             | Solicitation Date:                      | _  |
| Contracting Agency ID:               | 9100                                     | Contracting Agency:                     | EDUCATION, DEPARTMENT OF                         |
| Contracting Office Name:             | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                               | S  |
| PSC:                                 | R705                                     | PSC Description:                        | SUPPORT- MANAGEMENT: DEBT COLLECTION             |
| NAICS:                               | 523999                                   | NAICS Description:                      | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES    |
| Entity City:                         | MARIETTA                                 | Entity State:                           | GA   |
| Entity ZIP Code:                     | 300678764                                | Additional Reporting Code:              | _  |
| Additional Reporting Description:    | -  | Unique Entity ID:                       | P4J6W6JPTJV6                                     |
| Ultimate Parent Unique<br>Entity ID: | E9ATQTRS7CJ5                             | Ultimate Parent Legal<br>Business Name: | WEST CORPORATION                                 |
| Legal Business Name:                 | WEST ASSET MANAGEMENT, INC.              | CAGE Code:                              | -  |
| Contract ID:                         | EDFSA0900019                             | Reference IDV:                          | GS23F0215K                                       |
| Modification Number:                 | 46                                       | Transaction Number:                     | 0  |
| Award/IDV Type:                      | DO Delivery Order                        | Action Obligation (\$):                 | \$4,216,894.01                                   |
| Date Signed:                         | Sep 24, 2013                             | Solicitation Date:                      | -  |
| Contracting Agency ID:               | 9100                                     | Contracting Agency:                     | EDUCATION, DEPARTMENT OF                         |
| Contracting Office Name:             | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                               | S  |
| PSC:                                 | R705                                     | PSC Description:                        | SUPPORT- MANAGEMENT: DEBT COLLECTION             |
| NAICS:                               | 523999                                   | NAICS Description:                      | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES    |
| Entity City:                         | MARIETTA                                 | Entity State:                           | GA   |
| Entity ZIP Code:                     | 300678764                                | Additional Reporting Code:              | -  |
| Additional Reporting Description:    | -  | Unique Entity ID:                       | P4J6W6JPTJV6                                     |
| Ultimate Parent Unique Entity ID:    | E9ATQTRS7CJ5                             | Ultimate Parent Legal<br>Business Name: | WEST CORPORATION                                 |
| Legal Business Name:                 | WEST ASSET MANAGEMENT,                   | CAGE Code:                              | -  |

August 14, 2024 5:53 PM Page 3 of 8

| Contract ID:                         | EDFSA0900019                             | Reference IDV:                          | GS23F0215K                                    |
|--------------------------------------|--|---|---|
| Modification Number:                 | 47                                       | Transaction Number:                     | 0   |
| Award/IDV Type:                      | DO Delivery Order                        | Action Obligation (\$):                 | \$29,880,000.00                               |
| Date Signed:                         | Nov 25, 2013                             | Solicitation Date:                      | -   |
| Contracting Agency ID:               | 9100                                     | Contracting Agency:                     | EDUCATION, DEPARTMENT OF                      |
| Contracting Office Name:             | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                               | S   |
| PSC:                                 | R705                                     | PSC Description:                        | SUPPORT- MANAGEMENT: DEBT COLLECTION          |
| NAICS:                               | 523999                                   | NAICS Description:                      | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES |
| Entity City:                         | MARIETTA                                 | Entity State:                           | GA  |
| Entity ZIP Code:                     | 300678764                                | Additional Reporting Code:              | -   |
| Additional Reporting Description:    | -  | Unique Entity ID:                       | P4J6W6JPTJV6                                  |
| Ultimate Parent Unique<br>Entity ID: | E9ATQTRS7CJ5                             | Ultimate Parent Legal<br>Business Name: | WEST CORPORATION                              |
| Legal Business Name:                 | WEST ASSET MANAGEMENT, INC.              | CAGE Code:                              | -   |
| Contract ID:                         | EDFSA0900019                             | Reference IDV:                          | GS23F0215K                                    |
| Modification Number:                 | 56                                       | Transaction Number:                     | 0   |
| Award/IDV Type:                      | DO Delivery Order                        | Action Obligation (\$):                 | \$8,207,000.00                                |
| Date Signed:                         | Sep 9, 2014                              | Solicitation Date:                      | -   |
| Contracting Agency ID:               | 9100                                     | Contracting Agency:                     | EDUCATION, DEPARTMENT OF                      |
| Contracting Office Name:             | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                               | S   |
| PSC:                                 | R705                                     | PSC Description:                        | SUPPORT- MANAGEMENT: DEBT COLLECTION          |
| NAICS:                               | 523999                                   | NAICS Description:                      | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES |
| Entity City:                         | MARIETTA                                 | Entity State:                           | GA  |
| Entity ZIP Code:                     | 300678764                                | Additional Reporting Code:              | -   |
| Additional Reporting<br>Description: | -  | Unique Entity ID:                       | P4J6W6JPTJV6                                  |
| Ultimate Parent Unique<br>Entity ID: | E9ATQTRS7CJ5                             | Ultimate Parent Legal<br>Business Name: | WEST CORPORATION                              |
| Legal Business Name:                 | WEST ASSET MANAGEMENT, INC.              | CAGE Code:                              | -   |
| Contract ID:                         | EDFSA0900019                             | Reference IDV:                          | GS23F0215K                                    |
| Modification Number:                 | 60                                       | Transaction Number:                     | 0   |
| Award/IDV Type:                      | DO Delivery Order                        | Action Obligation (\$):                 | \$14,700,000.00                               |
| Date Signed:                         | Nov 25, 2014                             | Solicitation Date:                      | -   |
| Contracting Agency ID:               | 9100                                     | Contracting Agency:                     | EDUCATION, DEPARTMENT OF                      |
| Contracting Office Name:             | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                               | S   |
| PSC:                                 | R705                                     | PSC Description:                        | SUPPORT- MANAGEMENT: DEBT COLLECTION          |
| NAICS:                               | 523999                                   | NAICS Description:                      | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES |
| Entity City:                         | MARIETTA                                 | Entity State:                           | GA  |
| Entity ZIP Code:                     | 300678764                                | Additional Reporting Code:              | -   |
| Additional Reporting<br>Description: | -  | Unique Entity ID:                       | P4J6W6JPTJV6                                  |
| Ultimate Parent Unique<br>Entity ID: | E9ATQTRS7CJ5                             | Ultimate Parent Legal<br>Business Name: | WEST CORPORATION                              |
| Legal Business Name:                 | WEST ASSET MANAGEMENT,                   | CAGE Code:                              | -   |

August 14, 2024 5:53 PM Page 4 of 8

| Contract ID:                         | EDFSA0900019                             | Reference IDV:                          | GS23F0215K                                    |
|--------------------------------------|--|---|---|
| Modification Number:                 | 52                                       | Transaction Number:                     | 0   |
| Award/IDV Type:                      | DO Delivery Order                        | Action Obligation (\$):                 | \$0.00  |
| Date Signed:                         | Apr 23, 2014                             | Solicitation Date:                      | -   |
| Contracting Agency ID:               | 9100                                     | Contracting Agency:                     | EDUCATION, DEPARTMENT OF                      |
| Contracting Office Name:             | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                               | S   |
| PSC:                                 | R705                                     | PSC Description:                        | SUPPORT- MANAGEMENT: DEBT COLLECTION          |
| NAICS:                               | 523999                                   | NAICS Description:                      | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES |
| Entity City:                         | MARIETTA                                 | Entity State:                           | GA  |
| Entity ZIP Code:                     | 300678764                                | Additional Reporting Code:              | -   |
| Additional Reporting Description:    | -  | Unique Entity ID:                       | P4J6W6JPTJV6                                  |
| Ultimate Parent Unique<br>Entity ID: | E9ATQTRS7CJ5                             | Ultimate Parent Legal<br>Business Name: | WEST CORPORATION                              |
| Legal Business Name:                 | WEST ASSET MANAGEMENT, INC.              | CAGE Code:                              | -   |
| Contract ID:                         | EDFSA0900019                             | Reference IDV:                          | GS23F0215K                                    |
| Modification Number:                 | 57                                       | Transaction Number:                     | 0   |
| Award/IDV Type:                      | DO Delivery Order                        | Action Obligation (\$):                 | \$0.00  |
| Date Signed:                         | Oct 20, 2014                             | Solicitation Date:                      | -   |
| Contracting Agency ID:               | 9100                                     | Contracting Agency:                     | EDUCATION, DEPARTMENT OF                      |
| Contracting Office Name:             | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                               | S   |
| PSC:                                 | R705                                     | PSC Description:                        | SUPPORT- MANAGEMENT: DEBT COLLECTION          |
| NAICS:                               | 523999                                   | NAICS Description:                      | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES |
| Entity City:                         | MARIETTA                                 | Entity State:                           | GA  |
| Entity ZIP Code:                     | 300678764                                | Additional Reporting Code:              | -   |
| Additional Reporting Description:    | -  | Unique Entity ID:                       | P4J6W6JPTJV6                                  |
| Ultimate Parent Unique<br>Entity ID: | E9ATQTRS7CJ5                             | Ultimate Parent Legal<br>Business Name: | WEST CORPORATION                              |
| Legal Business Name:                 | WEST ASSET MANAGEMENT, INC.              | CAGE Code:                              | -   |
| Contract ID:                         | EDFSA0900019                             | Reference IDV:                          | GS23F0215K                                    |
| Modification Number:                 | 51                                       | Transaction Number:                     | 0   |
| Award/IDV Type:                      | DO Delivery Order                        | Action Obligation (\$):                 | \$0.00  |
| Date Signed:                         | Apr 3, 2014                              | Solicitation Date:                      | -   |
| Contracting Agency ID:               | 9100                                     | Contracting Agency:                     | EDUCATION, DEPARTMENT OF                      |
| Contracting Office Name:             | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                               | S   |
| PSC:                                 | R705                                     | PSC Description:                        | SUPPORT- MANAGEMENT: DEBT COLLECTION          |
| NAICS:                               | 523999                                   | NAICS Description:                      | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES |
| Entity City:                         | MARIETTA                                 | Entity State:                           | GA  |
| Entity ZIP Code:                     | 300678764                                | Additional Reporting Code:              | -   |
| Additional Reporting Description:    | -  | Unique Entity ID:                       | P4J6W6JPTJV6                                  |
|                                      |  |   |   |
| Ultimate Parent Unique<br>Entity ID: | E9ATQTRS7CJ5                             | Ultimate Parent Legal<br>Business Name: | WEST CORPORATION                              |

August 14, 2024 5:53 PM Page 5 of 8

| Contract ID:                         | EDFSA0900019                             | Reference IDV:                          | GS23F0215K                                    |
|--------------------------------------|--|---|---|
| Modification Number:                 | 36                                       | Transaction Number:                     | 0   |
| Award/IDV Type:                      | DO Delivery Order                        | Action Obligation (\$):                 | \$0.00  |
| Date Signed:                         | Dec 31, 2012                             | Solicitation Date:                      | _   |
| Contracting Agency ID:               | 9100                                     | Contracting Agency:                     | EDUCATION, DEPARTMENT OF                      |
| Contracting Office Name:             | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                               | S   |
| PSC:                                 | R705                                     | PSC Description:                        | SUPPORT- MANAGEMENT: DEBT COLLECTION          |
| NAICS:                               | 523999                                   | NAICS Description:                      | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES |
| Entity City:                         | MARIETTA                                 | Entity State:                           | GA  |
| Entity ZIP Code:                     | 300678764                                | Additional Reporting Code:              | -   |
| Additional Reporting Description:    | -  | Unique Entity ID:                       | P4J6W6JPTJV6                                  |
| Ultimate Parent Unique<br>Entity ID: | E9ATQTRS7CJ5                             | Ultimate Parent Legal<br>Business Name: | WEST CORPORATION                              |
| Legal Business Name:                 | WEST ASSET MANAGEMENT, INC.              | CAGE Code:                              | -   |
| Contract ID:                         | EDFSA0900019                             | Reference IDV:                          | GS23F0215K                                    |
| Modification Number:                 | 53                                       | Transaction Number:                     | 0   |
| Award/IDV Type:                      | DO Delivery Order                        | Action Obligation (\$):                 | \$0.00  |
| Date Signed:                         | May 27, 2014                             | Solicitation Date:                      | -   |
| Contracting Agency ID:               | 9100                                     | Contracting Agency:                     | EDUCATION, DEPARTMENT OF                      |
| Contracting Office Name:             | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                               | S   |
| PSC:                                 | R705                                     | PSC Description:                        | SUPPORT- MANAGEMENT: DEBT COLLECTION          |
| NAICS:                               | 523999                                   | NAICS Description:                      | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES |
| Entity City:                         | MARIETTA                                 | Entity State:                           | GA  |
| Entity ZIP Code:                     | 300678764                                | Additional Reporting Code:              | -   |
| Additional Reporting Description:    | -  | Unique Entity ID:                       | P4J6W6JPTJV6                                  |
| Ultimate Parent Unique<br>Entity ID: | E9ATQTRS7CJ5                             | Ultimate Parent Legal<br>Business Name: | WEST CORPORATION                              |
| Legal Business Name:                 | WEST ASSET MANAGEMENT, INC.              | CAGE Code:                              | -   |
| Contract ID:                         | EDFSA0900019                             | Reference IDV:                          | GS23F0215K                                    |
| Modification Number:                 | 49                                       | Transaction Number:                     | 0   |
| Award/IDV Type:                      | DO Delivery Order                        | Action Obligation (\$):                 | \$0.00  |
| Date Signed:                         | Feb 7, 2014                              | Solicitation Date:                      | -   |
| Contracting Agency ID:               | 9100                                     | Contracting Agency:                     | EDUCATION, DEPARTMENT OF                      |
| Contracting Office Name:             | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                               | S   |
| PSC:                                 | R705                                     | PSC Description:                        | SUPPORT- MANAGEMENT: DEBT COLLECTION          |
| NAICS:                               | 523999                                   | NAICS Description:                      | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES |
| Entity City:                         | MARIETTA                                 | Entity State:                           | GA  |
| Entity ZIP Code:                     | 300678764                                | Additional Reporting Code:              | -   |
| Additional Reporting Description:    | -  | Unique Entity ID:                       | P4J6W6JPTJV6                                  |
| Ultimate Parent Unique<br>Entity ID: | E9ATQTRS7CJ5                             | Ultimate Parent Legal<br>Business Name: | WEST CORPORATION                              |
| Legal Business Name:                 | WEST ASSET MANAGEMENT, INC.              | CAGE Code:                              | -   |

August 14, 2024 5:53 PM Page 6 of 8

| Contract ID:                          | EDFSA0900019                             | Reference IDV:                               | GS23F0215K                                    |
|---------------------------------------|--|--|---|
| Modification Number:                  | 58                                       | Transaction Number:                          | 0   |
| Award/IDV Type:                       | DO Delivery Order                        | Action Obligation (\$):                      | \$0.00  |
| Date Signed:                          | Oct 22, 2014                             | Solicitation Date:                           | -   |
| Contracting Agency ID:                | 9100                                     | Contracting Agency:                          | EDUCATION, DEPARTMENT OF                      |
| Contracting Office Name:              | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                                    | S   |
| PSC:                                  | R705                                     | PSC Description:                             | SUPPORT- MANAGEMENT: DEBT COLLECTION          |
| NAICS:                                | 523999                                   | NAICS Description:                           | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES |
| Entity City:                          | MARIETTA                                 | Entity State:                                | GA  |
| Entity ZIP Code:                      | 300678764                                | Additional Reporting Code:                   | _   |
| Additional Reporting Description:     | -  | Unique Entity ID:                            | P4J6W6JPTJV6                                  |
| Ultimate Parent Unique Entity ID:     | E9ATQTRS7CJ5                             | Ultimate Parent Legal<br>Business Name:      | WEST CORPORATION                              |
| Legal Business Name:                  | WEST ASSET MANAGEMENT, INC.              | CAGE Code:                                   | -   |
| Contract ID:                          | EDFSA0900019                             | Reference IDV:                               | GS23F0215K                                    |
| Modification Number:                  | 54                                       | Transaction Number:                          | 0   |
| Award/IDV Type:                       | DO Delivery Order                        | Action Obligation (\$):                      | \$0.00  |
| Date Signed:                          | Jul 14, 2014                             | Solicitation Date:                           | -   |
| Contracting Agency ID:                | 9100                                     | Contracting Agency:                          | EDUCATION, DEPARTMENT OF                      |
| Contracting Office Name:              | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                                    | S   |
| PSC:                                  | R705                                     | PSC Description:                             | SUPPORT- MANAGEMENT: DEBT COLLECTION          |
| NAICS:                                | 523999                                   | NAICS Description:                           | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES |
| Entity City:                          | MARIETTA                                 | Entity State:                                | GA  |
| Entity ZIP Code:                      | 300678764                                | Additional Reporting Code:                   | -   |
| Additional Reporting Description:     | -  | Unique Entity ID:                            | P4J6W6JPTJV6                                  |
| Ultimate Parent Unique<br>Entity ID:  | E9ATQTRS7CJ5                             | Ultimate Parent Legal<br>Business Name:      | WEST CORPORATION                              |
| Legal Business Name:                  | WEST ASSET MANAGEMENT, INC.              | CAGE Code:                                   | -   |
| Contract ID:                          | EDFSA0900019                             | Reference IDV:                               | GS23F0215K                                    |
| Modification Number:                  | 59                                       | Transaction Number:                          | 0   |
| Award/IDV Type:                       | DO Delivery Order                        | Action Obligation (\$):                      | \$17,646.32                                   |
| Date Signed:                          | Oct 21, 2014                             | Solicitation Date:                           | -   |
| Contracting Agency ID:                | 9100                                     | Contracting Agency:                          | EDUCATION, DEPARTMENT OF                      |
| Contracting Office Name:              | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                                    | S   |
| PSC:                                  | R705                                     | PSC Description:                             | SUPPORT- MANAGEMENT: DEBT COLLECTION          |
| NAICS:                                | 523999                                   | NAICS Description:                           | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES |
|                                       | MARIETTA                                 | Entity State:                                | GA  |
| Entity City:                          |  |  |   |
| Entity City: Entity ZIP Code:         | 300678764                                | Additional Reporting Code:                   |   |
|                                       | 300678764                                | Additional Reporting Code: Unique Entity ID: | P4J6W6JPTJV6                                  |
| Entity ZIP Code: Additional Reporting |  |  | P4J6W6JPTJV6 WEST CORPORATION                 |

August 14, 2024 5:53 PM Page 7 of 8

| Contract ID:                         | EDFSA0900019                             | Reference IDV:                          | GS23F0215K                                    |
|--------------------------------------|--|---|---|
| Modification Number:                 | 50                                       | Transaction Number:                     | 0   |
| Award/IDV Type:                      | DO Delivery Order                        | Action Obligation (\$):                 | \$0.00  |
| Date Signed:                         | Mar 3, 2014                              | Solicitation Date:                      | -   |
| Contracting Agency ID:               | 9100                                     | Contracting Agency:                     | EDUCATION, DEPARTMENT OF                      |
| Contracting Office Name:             | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                               | S   |
| PSC:                                 | R705                                     | PSC Description:                        | SUPPORT- MANAGEMENT: DEBT COLLECTION          |
| NAICS:                               | 523999                                   | NAICS Description:                      | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES |
| Entity City:                         | MARIETTA                                 | Entity State:                           | GA  |
| Entity ZIP Code:                     | 300678764                                | Additional Reporting Code:              | -   |
| Additional Reporting Description:    | -  | Unique Entity ID:                       | P4J6W6JPTJV6                                  |
| Ultimate Parent Unique<br>Entity ID: | E9ATQTRS7CJ5                             | Ultimate Parent Legal<br>Business Name: | WEST CORPORATION                              |
| Legal Business Name:                 | WEST ASSET MANAGEMENT,<br>INC.           | CAGE Code:                              | -   |
| Contract ID:                         | EDFSA0900019                             | Reference IDV:                          | GS23F0215K                                    |
| Modification Number:                 | 42                                       | Transaction Number:                     | 0   |
| Award/IDV Type:                      | DO Delivery Order                        | Action Obligation (\$):                 | \$0.00  |
| Date Signed:                         | Jun 21, 2013                             | Solicitation Date:                      | -   |
| Contracting Agency ID:               | 9100                                     | Contracting Agency:                     | EDUCATION, DEPARTMENT OF                      |
| Contracting Office Name:             | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                               | S   |
| PSC:                                 | R705                                     | PSC Description:                        | SUPPORT- MANAGEMENT: DEBT COLLECTION          |
| NAICS:                               | 523999                                   | NAICS Description:                      | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES |
| Entity City:                         | MARIETTA                                 | Entity State:                           | GA  |
| Entity ZIP Code:                     | 300678764                                | Additional Reporting Code:              | _   |
| Additional Reporting Description:    | -  | Unique Entity ID:                       | P4J6W6JPTJV6                                  |
| Ultimate Parent Unique<br>Entity ID: | E9ATQTRS7CJ5                             | Ultimate Parent Legal<br>Business Name: | WEST CORPORATION                              |
| Legal Business Name:                 | WEST ASSET MANAGEMENT, INC.              | CAGE Code:                              | -   |
| Contract ID:                         | EDFSA0900019                             | Reference IDV:                          | GS23F0215K                                    |
| Modification Number:                 | 45                                       | Transaction Number:                     | 0   |
| Award/IDV Type:                      | DO Delivery Order                        | Action Obligation (\$):                 | \$0.00  |
| Date Signed:                         | Sep 10, 2013                             | Solicitation Date:                      | -   |
| Contracting Agency ID:               | 9100                                     | Contracting Agency:                     | EDUCATION, DEPARTMENT OF                      |
| Contracting Office Name:             | FEDERAL STUDENT AID PROCUREMENT ACTIVITY | PSC Type:                               | S   |
| PSC:                                 | R705                                     | PSC Description:                        | SUPPORT- MANAGEMENT: DEBT COLLECTION          |
| NAICS:                               | 523999                                   | NAICS Description:                      | MISCELLANEOUS FINANCIAL INVESTMENT ACTIVITIES |
| Entity City:                         | MARIETTA                                 | Entity State:                           | GA  |
| Entity ZIP Code:                     | 300678764                                | Additional Reporting Code:              | -   |
| Additional Reporting Description:    | -  | Unique Entity ID:                       | P4J6W6JPTJV6                                  |
| Ultimate Parent Unique<br>Entity ID: | E9ATQTRS7CJ5                             | Ultimate Parent Legal<br>Business Name: | WEST CORPORATION                              |
| Legal Business Name:                 | WEST ASSET MANAGEMENT, INC.              | CAGE Code:                              | -   |

August 14, 2024 5:53 PM Page 8 of 8